

Thank you for visiting our website and reviewing our privacy policy. Our privacy policy states that we will not collect any personal information about you when you visit our website unless you choose to provide that information to us.

Here is how we handle information about your visit to our website, and personal information voluntarily submitted through our website:

CHILD & FAMILY SERVICES OF ERIE COUNTY INTERNET PRIVACY POLICY

This privacy policy governs the manner in which Child & Family Services collects, uses, maintains and discloses information collected from users of the www.cfsbny.org website. This privacy policy applies to the website and online services offered by Child & Family Services.

Personal identifiable information

We may collect personal identifiable information from users in a variety of ways, including, but not limited to, when users visit our website, donate or purchase tickets through the Donate Now button, subscribe to the newsletter, submit an online application, respond to a survey, and in connection with other activities, services, features or resources we make available on our website. Users may be asked to provide, as appropriate, personal information such as name, email address, mailing address, phone number, credit card information, etc. Users may, however, visit our website anonymously. We will collect personal identifiable information from users only if they voluntarily submit such information to us. Users can always refuse to supply personal identifiable information, except that it may prevent them from engaging in certain website-related activities.

Non-personal identifiable information

We may collect non-personal identifiable information about users whenever they interact with our website. Non-personal identifiable information may include the browser name, the type of computer and technical information about users' means of connection to our website, such as the operating system and the Internet Service Providers utilized and other similar information.

Web browser cookies

When the user visits the website, two cookies are created. These cookies are used to analyze usage of our website so that we may improve the website viewing experience. These cookies do not collect personal data. Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the website may not function properly.

How we use collected information

Child & Family Services may collect and use users' personal information for the following purposes:

To process payments

We may use the information users provide about themselves when making a donation and/or purchasing items through the website to provide service to that order. Child & Family Services utilizes a third-party service provider to process donations. User information is shared with the third-party service provider and is used in accordance with their privacy policy. We may also use any information submitted to contact the user with information and updates pertaining to their donation and/or purchase. It may also be used to respond to their inquiries, questions,

and/or other requests, to provide periodic communications via email and/or standard mail, and may be stored in an internal, offline database maintained by Child & Family Services.

To send periodic communications via email and standard mail

By submitting information through the "Subscribe" link, users will be added to Child & Family Services' electronic email list and/or standard mailing list based on what contact information is provided. Child & Family Services utilizes a third-party email server to distribute emails. User information is shared with this outside party and is used in accordance with their privacy policy. User information may be stored in an internal, offline database maintained by Child & Family Services. Users who wish to stop receipt of emails may unsubscribe through the third party site link provided in the email communication and/or by contacting Child & Family Services' Development Department at 716-335-7226. Users who wish to unsubscribe from the standard mail mailing list may contact Child & Family Services' Development Department at 716-335-7234, or submit the request in writing to blicata@cfsbny.org, or Child & Family Services – Development Dept., 844 Delaware Avenue, Buffalo, NY 14209.

To collect internship and employment applications

By submitting an internship or employment application through the website, users agree to share personal information, including but not limited to name, mailing address, phone number, email address, current and previous employment history, references and/or other required information with the Agency's Human Resource Department and the hiring manager for the specific position being applied to. Information will be reviewed, stored and used, as appropriate, to evaluate qualified applicants and to contact potential candidates for additional information, to schedule an interview, etc. Information submitted may be archived in an internal database. We do not sell, trade, or rent users' personal identification information and/or employment information to others.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our website. Sensitive and private data exchange between the website and its users happens over a SSL secured communication channel and is encrypted and protected with digital signatures. Our website is also in compliance with PCI vulnerability standards in order to create as secure of an environment as possible for users.

Sharing your personal information

We do not sell, trade, or rent users' personal identifiable information to others. We may share generic aggregated demographic information not linked to any personal identifiable information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the website or administer activities on our behalf, such as processing donations and purchases, sending out emails or surveys, etc. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

Updating, correcting, and deleting personally identifiable information

You may update or correct your personal identifiable information by submitting a written request to blicata@cfsbny.org or Child & Family Services – Development Dept., 844 Delaware Avenue, Buffalo, NY 14209. Please include your name, address, and/or email address when you contact us. We encourage you to update your personal identification information promptly if it changes.

Additionally, you may ask to have your personal identifiable information removed or deleted. We will use reasonable efforts to remove your information from our website at any time upon your written request sent to the address shown above. Such removal, however, will not ensure the permanent removal of such information from our website. For example, the information may remain in our archival or backup copies of the website.

Changes to this privacy policy

Child & Family Services has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our website. We encourage users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this website, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our website. Your continued use of the website following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this privacy policy, the practices of this website, your dealings with this website, or wish to unsubscribe from a mailing list, please contact us at: 716-335-7226 or blicata@cfsbny.org.

Child & Family Services – Development Dept.
844 Delaware Avenue
Buffalo, NY 14209

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